

LAST NAME Whittington	FIRST NAME William (Clay)	EMPLOYEE # 499908	DEPARTMENT Entertainment
POSITION Piano Bar Entertainer	HIRE DATE 25-Jul-16	SIGN-ON DATE 4-Jun-18	TYPE OF ACTION POSITIVE
COUNSELING CATEGORY WORK PERFORMANCE			

A. SITUATION

Describe the situation (behavior, performance, policy violation, etc.) that occurred. Include date (s), time (s), people involved, effects of incident on employee's work or other employees and all other relevant circumstances or contributing factors.

Tuesday, June 26, 2018

Clay signed on the Triumph three weeks ago and immediately made a positive impact. He has designed and implemented a 'Piano Bar Bingo' event that combines a traditional bingo game with sing-along piano bar entertainment. In adding this event, Clay voluntarily added an hour to his schedule each cruise. Running in the afternoon on the first sea day, His event has been successful - attracting crowds of 70 guests or more on the first Sea Day afternoon of the cruise; many of whom would otherwise have never found the Piano Bar. In the evenings, Clay entertains a full Piano Bar almost every night. He keeps a fun, energetic atmosphere, and has a repertoire list large enough to accommodate a wide range of guest requests. His late night repertoire caters perfectly to the Triumph's late night crowd, as he keeps the guests laughing with adult-only songs.. Clay's talent and efforts have been a big part in helping push the Music scores in TGEM higher over the last few cruises.

B. GOALS AND TIME FRAME FOR IMPROVEMENT

What specific actions, within what time frame, are to be accomplished to improve the behavior/performance?

N/A

REVIEW DATE N/A

C. EMPLOYEE'S COMMENTS

D. ACKNOWLEDGEMENT

APPRAISER'S NAME

Tyler Schwan



EMPLOYEE'S SIGNATURE



POSITION

Music Manager

REVIEWING MANAGER

Steve McFarlane, Entertainment Director



SIGNATURE

DATE June 26, 2016

E. FOLLOW UP ACTION

Choose an item.